SJS 44 (Rev. 12/07, NJ 5/08)

Case 2:12-cv-06280-JHS Document 1 Filed 11/07/12 Page 1 of 13 CIVIL COVER SHEET

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating

I. (a) PLAINTIFFS				DEFENDANTS			
(b) County of Residence of First Listed Plaintiff (c) Attorney's (Firm Name, Address, Telephone Number and Email Address				NCO FINANCIAL SYSTEMS, INC.			
				County of Residence of First Listed Defendant ss)			
Craig Thor Kimmel, Es Kimmel & Silverman, I 30 E. Butler Pike Ambler, PA 19002 (215) 540-8888 II. BASIS OF JURISD	P.C.	n One Box Only)		LAND I Attorneys (If Known)	O CONDEMNATION CASES, US NVOLVED. RINCIPAL PARTIES	SE THE LOCATION OF THE (Place an "X" in One Box for Plaintiff and One Box for Defendant)	
☐ 1 U.S. Government Plaintiff	■ 3 Federal Question (U.S. Government N	Not a Party)	Citizo	en of This State	TF DEF 1 □ 1 Incorporated or Pr of Business In Thi	rincipal Place	
☐ 2 U.S. Government Defendant	☐ 4 Diversity (Indicate Citizenshi	p of Parties in Item III)	Citize	en of Another State en or Subject of a reign Country	2	•	
IV. NATURE OF SUI						_	
CONTRACT	TOR			ORFEITURE/PENALTY	BANKRUPTCY	OTHER STATUTES	
☐ 196 Franchise REAL PROPERTY ☐ 210 Land Condemnation ☐ 220 Foreclosure ☐ 230 Rent Lease & Ejectment ☐ 240 Torts to Land ☐ 245 Tort Product Liability	Slander 330 Federal Employers' Liability 340 Marine 345 Marine Product Liability 350 Motor Vehicle Product Liability 360 Other Personal Injury CIVIL RIGHTS 441 Voting 442 Employment 443 Housing/ Accommodations 444 Welfare 445 Amer. w/Disabilities - Employment	PERSONAL INJUR 362 Personal Injury → Med. Malpractic 365 Personal Injury → Product Liability Product Liability PERSONAL PROPER 370 Other Fraud 371 Truth in Lending 380 Other Personal Property Damage Product Liability PRISONER PETITIO 510 Motions to Vacat Sentence Habeas Corpus: 530 General 535 Death Penalty 540 Mandamus & Ot 550 Civil Rights 555 Prison Condition	62 62 62 62 63 64 64 64 64 64 64 64	0 Agriculture 0 Other Food & Drug 5 Drug Related Seizure of Property 21 USC 881 0 Liquor Laws 0 R.R. & Truck 0 Airline Regs. 0 Occupational Safety/Health 0 Other LABOR 0 Fair Labor Standards Act 0 Labor/Mgmt. Relations 0 Labor/Mgmt. Reporting & Disclosure Act 0 Railway Labor Act 0 Other Labor Litigation 11 Empl. Ret. Inc. Security Act IMMIGRATION 2 Naturalization Application 3 Habeas Corpus - Alien Detainee 5 Other Immigration Actions	□ 422 Appeal 28 USC 158 □ 423 Withdrawal 28 USC 157 PROPERTY RIGHTS □ 820 Copyrights □ 840 Trademark SOCIAL SECURITY □ 861 HIA (1395ff) □ 862 Black Lung (923) □ 863 DIWC/DIWW (405(g)) □ 864 SSID Title XVI □ 865 RSI (405(g)) FEDERAL TAX SUITS □ 870 Taxes (U.S. Plaintiff or Defendant) □ 871 IRS—Third Party 26 USC 7609	□ 400 State Reapportionment □ 410 Antitrust □ 430 Banks and Banking □ 450 Commerce □ 460 Deportation □ 470 Racketeer Influenced and	
▼1 Original □ 2 Re	ON Cite the U.S. Civil State	Appellate Court fute under which you a IION 1692 use: ction Practices A IS A CLASS ACTION	Reoper filing (pened another (specific	al statutes unless diversity):	Magnerate Judgment tif demanded in complaint:	
VIII. RELATED CAS Explanation:	E(S) (See instructions):	JUDGE SIGNATURE O			DOCKET NUMBER		

11/05/2012 /s/ Craig Thor Kimmel

IN THE UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF PENNSYLVANIA

CASE MANAGEMENT TRACK DESIGNATION FORM

RAY SAM	. :		
v.	:	CIVIL ACTION	
NCO FINANCIAL SYSTI	EMS, INC. :	NO.	
plaintiff shall complete a C filing the complaint and services of this form.) In the designation, that defendant	ase Management Track Deve a copy on all defendants event that a defendant doshall, with its first appearant, a Case Management Track case should be assigned.	elay Reduction Plan of this court, court esignation Form in all civil cases at the esignation Form in all civil cases at the estate of the set of the plan set forth on the set of agree with the plaintiff regardince, submit to the clerk of court and serve a Designation Form specifying the track to the court and serve a Designation Form specifying the track to the court and serve a Designation Form specifying the track to the court and serve a Designation Form specifying the track to the court and serve as the court as the court and serve as the court and serve as the court as	time of reverse ng said e on the
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(a) Haocas Corpus – Cases	brought under 20 0.5.C. §	2241 tillough § 2233.	()
•	requesting review of a dec nying plaintiff Social Secu	rity Benefits.	()
(c) Arbitration – Cases requ	aired to be designated for a	rbitration under Local Civil Rule 53.2.	(X)
(d) Asbestos – Cases involve exposure to asbestos.	ing claims for personal inj	ury or property damage from	()
commonly referred to as		racks (a) through (d) that are ecial or intense management by iled explanation of special	
management cases.)			()
(f) Standard Management -	- Cases that do not fall into	any one of the other tracks.	()
11/05/2012 Date	Craig Thor Kimmel Attorney-at-law	Plaintiff, Sam Ray Attorney for	
215-540-8888 Telephone	877-788-2864 FAX Number	<u>kimmel@creditlaw.com</u> E-Mail Address	

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FOR THE EASTERN DISTRICT OF PENNSYLVANIA — DESIGNATION FORM to be used by counsel to indicate the category of the case for the purpose of assignment to appropriate calendar.

assignment to appropriate calendar.			
Address of Plaintiff: 20100 Park Row Drive, Apt. 502,	Katy, TX 77449		
Address of Defendant: 507 Prudential Road, Horsham, PA	A 19044		
Place of Accident, Incident or Transaction:			
(Use Reverse Side For	Additional Space)		
Does this civil action involve a nongovernmental corporate party with any parent corporation	and any publicly held corporation owning 10% or more of its stock?		
(Attach two copies of the Disclosure Statement Form in accordance with Fed.R.Civ.P. 7.1(a)	Yes□ No⊠		
Does this case involve multidistrict litigation possibilities?	Yes□ No. 🖾		
RELATED CASE, IF ANY:			
Case Number:Judge	Date Terminated:		
Civil cases are deemed related when yes is answered to any of the following questions:			
1. Is this case related to property included in an earlier numbered suit pending or within one y	rear previously terminated action in this court?		
	Yes□ No\		
2. Does this case involve the same issue of fact or grow out of the same transaction as a prior action in this court?	suit pending or within one year previously terminated		
	Yes□ No⊠		
3. Does this case involve the validity or infringement of a patent already in suit or any earlier			
terminated action in this court?	Yes□ No⊠		
4. Is this case a second or successive habeas corpus, social security appeal, or pro se civil righ	ts case filed by the same individual?		
	Yes□ No 🏻		
CIVIL: (Place in ONE CATEGORY ONLY)			
A. Federal Question Cases:	B. Diversity Jurisdiction Cases:		
1. □ Indemnity Contract, Marine Contract, and All Other Contracts	1. □ Insurance Contract and Other Contracts		
2. □ FELA	2. □ Airplane Personal Injury		
3. □ Jones Act-Personal Injury	3. □ Assault, Defamation		
4. □ Antitrust	4. □ Marine Personal Injury		
5. □ Patent	5. □ Motor Vehicle Personal Injury		
6. □ Labor-Management Relations	6. □ Other Personal Injury (Please specify)		
7. □ Civil Rights	7. □ Products Liability		
8. □ Habeas Corpus	8. Products Liability — Asbestos		
9. □ Securities Act(s) Cases	9. □ All other Diversity Cases		
10. □ Social Security Review Cases	(Please specify)		
11. M All other Federal Question Cases			
(Please specify) 15 U.S.C. § 1692			
ARBITRATION CERT	TIFICATION		
I, Craig Thor Kimmel , counsel of record do hereby certi			
□ Pursuant to Local Civil Rule 53.2, Section 3(c)(2), that to the best of my knowledge and			
\$150,000.00 exclusive of interest and costs;	· · · · · · ·		
□ Relief other than monetary damages is sought.			
DATE: 11/05/2012 /s/ Craig Thor Kimme	57100		
Attorney-at-Law	Attorney I.D.#		
NOTE: A trial de novo will be a trial by jury only if the	ere has been compliance with F.R.C.P. 38.		
I certify that, to my knowledge, the within case is not related to any case now pending or	within one year previously terminated action in this court		
except as noted above.			
DATE: 11/05/2012 /s/ Craig Thor Kimme	57100		

Attorney-at-Law

Attorney I.D.#

1 IN THE UNITED STATES DISTRICT COURT 2 FOR THE EASTERN DISTRICT OF PENNSYLVANIA 3 4 RAY SAM, 5 Plaintiff 6 Case No.: V. 7 8 NCO FINANCIAL SYSTEMS, INC., **COMPLAINT AND DEMAND FOR JURY TRIAL** 9 Defendant (Unlawful Debt Collection Practices) 10 11 **COMPLAINT** 12 RAY SAM ("Plaintiff"), by and through his attorneys, KIMMEL & 13 14 SILVERMAN, P.C., alleges the following against NCO FINANCIAL SYSTEMS, 15 INC. ("Defendant"): 16 **INTRODUCTION** 17 1. Plaintiff's Complaint is based on the Fair Debt Collection Practices 18 19 Act, 15 U.S.C. § 1692 et seq. (FDCPA). 20 **JURISDICTION AND VENUE** 21 2. Jurisdiction of this court arises pursuant to 15 U.S.C. § 1692k(d), 22 23 which states that such actions may be brought and heard before "any appropriate 24 United States district court without regard to the amount in controversy," and 28 25 - 1 -

U.S.C. § 1331 grants this court original jurisdiction of all civil actions arising under the laws of the United States.

- 3. Defendant conducts business and has its principal office in the Commonwealth of Pennsylvania, and therefore, personal jurisdiction is established.
 - 4. Venue is proper pursuant to 28 U.S.C. §1391(b)(1).

PARTIES

- 5. Plaintiff is a natural person residing in Katy, Texas 77449.
- 6. Plaintiff is a "consumer" as that term is defined by 15 U.S.C. § 1692a(3).
- 7. In the alternative, Plaintiff is a person granted a cause of action under the FDCPA. See 15 U.S.C. § 1692k(a) and Wenrich v. Cole, 2000 U.S. Dist. LEXIS 18687 (E.D. Pa. Dec. 22, 2000).
- 8. Defendant is a national debt collection company with its corporate headquarters located at 507 Prudential Road, Horsham, Pennsylvania, 19044-2308.
- 9. Defendant is a debt collector as that term is defined by 15 U.S.C. § 1692a(6) and repeatedly contacted Plaintiff in an attempt to collect a debt.

10. Defendant acted through its agents, employees, officers, members, directors, heirs, successors, assigns, principals, trustees, sureties, subrogees, representatives, and insurers.

FACTUAL ALLEGATIONS

- 11. At all pertinent times hereto, Defendant was hired to collect a consumer debt(s) and repeatedly contacted Plaintiff in its attempts to collect the debt(s).
- 12. The alleged debt(s) at issue arose out of transactions, which were primarily for personal, family, or household purposes.
 - 13. Plaintiff disputes owing the alleged debt(s).
- 14. Beginning in August 2012, Defendant constantly and continuously placed collection calls to Plaintiff on his cellular telephone seeking and demanding payment for an alleged debt.
- 15. Plaintiff received collection calls from the following numbers: (800) 220-2274, which the undersigned has confirmed is a telephone number belonging to Defendant.
- 16. Defendant contacted Plaintiff, on average, two (2) to four (4) times a day in its attempts to collect a debt, causing Plaintiff to receive more than ten (10) collection calls a week.

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It was inconvenient for Plaintiff to receive Defendant's collection 17. calls, as they were received, many times, while Plaintiff was at work.

- Plaintiff's employer does not allow him to receive personal calls at
- 19. On numerous occasions. Plaintiff instructed Defendant not to contact him at work; however, Defendant continued to call him at work.
- 20. On one occasion, Defendant contacted Plaintiff's secretary, who also instructed Defendant to stop calling Plaintiff while he was at work.
- 21. In addition to communicating with Plaintiff at places where it was inconvenient for him to receive debt collection calls, Defendant called Plaintiff at times where it was inconvenient for him to receive debt collection calls.
- 22. Specifically, on at least one occasion, Defendant contacted Plaintiff at 10:30 p.m. on his cellular telephone.
- Further, in its attempts to collect a debt, Defendant threatened 23. Plaintiff that he would be arrested if he did not pay the alleged debt.
- 24. In Texas, non-payment of a debt is not a crime and a person cannot be arrested for not paying his/her debts.
- 25. Defendant made this false statement to Plaintiff in order to cause fear and apprehension in Plaintiff, believing that to do so would cause Plaintiff to make payment on the alleged debt.

- 26. In response to its threat that he would be arrested, Plaintiff told Defendant to stop calling him.
- 27. Later that evening, Defendant called him, with the intent to annoy, abuse, and harass Plaintiff, as it knew he did not want to receive its calls.
- 28. Further, Defendant threatened Plaintiff that he would "lose everything he owned" if he did not pay the alleged debt.
- 29. Again, at the time Defendant made this false statement, Defendant did not intend to take Plaintiff's property to satisfy the debt and did not have the legal authority to do so either.
- 30. Additionally, Defendant deceptively claimed that it was taking Plaintiff to Court and would sue him, as well as serving his employer with documents about the debt, if he did not make payment that same day.
- 31. Once again, at the time Defendant made this false statement, Defendant did not intend to take sue Plaintiff or serve any paperwork on his employer and did not have the legal authority to do so either.
- 32. Lastly, on four (4) occasions, Plaintiff requested that Defendant send him validation of the alleged debt(s); however, Defendant did not do so, and instead persisted in calling Plaintiff.
- 33. Defendant conducted its debt collection activities in ways that were factually misrepresented and in violation of the FDCPA.

DEFENDANT VIOLATED THE FAIR DEBT COLLECTION PRACTICES ACT

34. Defendant violated the FDCPA based on the following:

COUNT I

- a. A debt collector violates §1692c(a)(1) of the FDCPA by communicating with a consumer in connection with the collection of any debt at any unusual time or place or a time or place known or which should be known to be inconvenient to the consumer. In absence of knowledge of circumstances to the contrary, a debt collector shall assume that the convenient time for communicating with a consumer is after 8:00 a.m. and before 9:00 p.m., local time at the consumer's location.
- b. Here, Defendant violated §1692c(a)(1) of the FDCPA when it called Plaintiff after 9:00 p.m.

COUNT II

c. A debt collector violates §1692c(a)(3) of the FDCPA by communicating with a consumer in connection with the collection of any debt at the consumer's place of employment if the debt collector knows or has reason to know that the consumer's employer prohibits the consumer from receiving such communication.

d. Defendant violated §1692c(a)(3) of the FDCPA when it communicated with Plaintiff about a debt at his place of employment, after having been told repeatedly by Plaintiff that his employer prohibited him from receiving personal calls at work.

COUNT III

- a. A debt collector violates §1692d of the FDCPA by engaging in conduct the natural consequence of which is to harass, oppress, or abuse any person in connection with the collection of a debt.
- b. A debt collector violates §1692d(5) of the FDCPA by causing a telephone to ring or engaging any person in telephone conversation repeatedly or continuously with intent to annoy, abuse, or harass any person at the called number.
- c. Here, Defendant violated §§1692d and 1692d(5) of the FDCPA when it called Plaintiff multiple times a day, numerous days a week, causing him to receive more than ten (10) collection calls a week.

COUNT IV

a. A debt collector violates §1692e of the FDCPA by using false, deceptive or misleading representations or means in connection with the collection of any debt.

- b. A debt collector violates §1692e(4) of the FDCPA by representing or implicating that nonpayment of any debt will result in the arrest or imprisonment of any person or the seizure, garnishment, attachment, or sale of any property or wages of any person unless such action is lawful and the debt collector or creditor intends to take such action.
- c. A debt collector violates §1692e(5) of the FDCPA by threatening to take any action that cannot legally be taken or that is not intended to be taken.
- d. A debt collector violates §1692e(7) of the FDCPA by falsely representing or implicating that the consumer committed any crime or other conduct in order to disgrace the customer.
- e. Here, Defendant violated §§1692e, 1692e(4) and 1692e(7) of the FDCPA by claiming that Plaintiff would be arrested if he failed to make a payment on the alleged debt as well as claiming that Plaintiff would lose his property for nonpayment of a debt.
- f. Further, Defendant violated §§1692e and 1692e(5) of the FDCPA by claiming that it would take legal action against him when it did not intend to take any such action.

COUNT V

a. A debt collector violates §1692f of the FDCPA by using unfair or

unconscionable means to collect or attempt to collect any debt.

- b. Here, Defendant violated §1692f of the FDCPA engaging in other unfair and unconscionable debt collection practices, including threatening to contact Plaintiff's employer and not providing him information about the alleged debt.
- 35. As a direct and proximate result of one or more or all of the statutory violations above, Plaintiff has suffered emotional distress.

WHEREFORE, Plaintiff, RAY SAM, respectfully requests judgment be entered against Defendant, NCO FINANCIAL SYSTEMS, INC., for the following:

- a. All actual damages suffered pursuant to 15 U.S.C. § 1692k(a)(1);
- b. Statutory damages of \$1,000.00 for the violation for the FDCPA pursuant to 15 U.S.C. \$1692k(a)(2)(A);
- c. Costs and reasonable attorneys' fees pursuant to the Fair Debt Collection Practices Act, 15 U.S.C. § 1692k(a)(3); and
- d. Any other relief that this Honorable Court deems appropriate.

1 **DEMAND FOR JURY TRIAL** 2 PLEASE TAKE NOTICE that Plaintiff, RAY SAM, demands a jury trial in 3 this case. 4 RESPECTFULLY SUBMITTED, 5 KIMMEL & SILVERMAN, P.C. DATED: 11/05/2012 6 7 By: /s/ Craig Thor Kimmel 8 Craig Thor Kimmel 9 Attorney ID # 57100 Kimmel & Silverman, P.C. 10 30 E. Butler Pike Ambler, PA 19002 11 Phone: (215) 540-8888 12 Fax: (877) 788-2864 Email: <u>kimmel@creditlaw.com</u> 13 14 15 16 17 18 19 20 21 22 23 24 25 - 10 -